



Repubulika y'u Rwanda

Intara y'Amajyepfo

Akarere ka Huye

IMBONERAHAMWE YA SERIVISE FATIZO ZITANGWA MU KARERE KA HUYE (Service Charter)

Iyi nyandiko ishingiyeye ku ihame ryo gutanga serivisi nziza ku baturage ku rwego rw'Akarere, umurenge n'akagali.

Iyi nyandiko izifashishwa nka bumwe mu buryo bwo kunoza imitangire myiza yaserivisi.

Izafasha abatanga n'abahabwa serivisi kugira imyumvire imwe ku mitangire inoze ya serivisi.

Ibyo bizatuma Abaturage bamenya neza urutonde rwa serivisi bahabwa ku rwego rw'Akarere, umurenge no ku kagari, aho serivisi itangirwa n'umukozi cyangwa abakozi babishinzwe, ibyo usaba serivisi agomba kuba yujuje, igihe agomba kuba yayihereye cyangwa yasubirijwe ibyo yifuza ku buyobozi, n'uburyo yakoresha kugira ngo amenyekanishe ko atishimiye serivisi yahawe.

Guhabwa serivisi nziza kandi ku gihe ni uburenganzira bw'Umuturage igihe yujuje ibisabwa.

Mu rwego rwo koroshya kumenya serivise zitangwa kuri buri rwego, urakanda link ijyanye n'urwego ushaka kumenya serivise rutanga:

- Serivise zitangwa **ku Karere**, kanda aha: <https://shorturl.at/waj6L>
- Serivise zitangwa **ku murenge**, kanda aha: <https://shorturl.at/qQOkz>
- Serivise zitangwa **ku Kagari**, kanda aha: <https://shorturl.at/0yejP>

